

NEWSLETTER

September 2005

2005 Meeting Dates

- 5 October
- 7 December

2005 Newsletter Dates

- November 2005

ANNUAL GENERAL MEETING

If who wish to attend our Annual General Meeting on 26 September 2005 please contact Dianne on 41534233 by 21/09/05.



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FAREWELL FROM OUR DISABILITY SECTION JOAN

Joan has joined our Executive team and will be working for IMPACT from a different role. Joan's contribution in the time she was with us in the Disability Section has been greatly appreciated. Her ideas, enthusiasm and energy came as naturally as her compassion.

Enjoy your new role Joan.

Feedback, comments or information you would like included in the next newsletter can be given to Glynn by phoning 41534233, emailing geiser@impactinc.org.au or by calling in to the office.

Newsletters are available on our website. If you would like the newsletter emailed, please let Glynn know and it can be easily arranged

TRAINING INFORMATION

The last training session for 2005 will be held at IMPACT Make Your Mark on the following date:

1 November 2005 - Work Ethics

If you are interested in attending this training session or would like to know more about it, please contact Debra, Clay or Greg. An invite will be sent out prior to the session but numbers are limited so register your interest early.



Drivers Ed Training is currently underway with eight participants and they are all enjoying a fun way of learning the road rules and the safety aspects of the road, with the goal of gaining their learners permit. Our Drivers Ed training only covers the theory side of the road rules and safety and our staff do not assist with the practical component. This training will be run again early next year so if you are interested in participating in the next course, just let Debra, Clay or Greg know.

POST SCHOOL SERVICES

Group activities within the Post School Services – Adult Lifestyle Support Program have proven beneficial for our participants in developing their social interaction skills and undertaking activities that are more fun with more than one person. It is great to see the friendship and communication between them grow.

The group is currently planning on a bus trip to Australian Zoo on the 6/10/2005. An early start with a fun packed day is planned. An invitation has been made to participants from Community Lifestyle Support to join our group for the day.

Our Support Workers will be changing over the next couple of weeks as Darren is changing roles for a few months and joining our JPET program. Participants will be advised of the changes that affect them and I am sure they will enjoy working with their new Support Workers.



RECYCLING & COLLECTION

Welcome to Reuban Granzien

Reuban has started work at Recycling & Collection as an assistant supervisor and will be working closely with Tim and Mitch in keeping the facility operational, productive and a great place to work.



The recycling facility is in full swing and the workers have been so good at learning the new process and varied tasks. Congratulations to all of you. IMPACT is continuing to focus on the workplace health and safety aspect of the facility to ensure that it is of a high standard and our workers can go about their duties in a safe manner.

In October 2005 Stephanie Dobbin will be our full time Health, Safety and Environmental Advisor. Steph will be spending a fair bit of her time working through the safety side at the Recyclers and will be looking at continual improvement opportunities.

Welcome also to Michael also who has joined the team of workers.



Be kind to our workers.....

- 1- **Only** put recyclable product into your recycling bin
- 2- **Wash** your bottles and jars before putting them in the recycling bin
- 3- **Remove** the lids before putting them in the recycling bin

CLIENT PROFILE



NAME:	Darryl Baldry
AGE:	31
WORK:	At recyclers and on his brothers speedway car
LEISURE LIKES:	To go to the speedway
FAVOURITE COLOUR:	"Qld" Maroon
FAVOURITE FOOD:	Fish & chips
FAVOURITE MUSIC:	anything
FAVOURITE MOVIE:	Dirty Dancing

Thought of the Month

The safest way to double your money is to fold it over once and put it in your pocket.

DEPARTMENTAL NEWS

Our Post School Services is funded by Disability Services Queensland who are embarking on the requirement for providers to be certified under the State Disability Service Standards. Although the State and Federal Standards are very similar it will involve for us a separate certification audit.

When we aligned our procedures for our Disability Employment Services to the Federal Standards we incorporated the changes across the organisation so there will be minimal changes when the State audit is required.

LASTEST NEWS RELEASES

CENTRELINK RATE ESTIMATOR – is available online

The Centrelink Rate Estimator (CRE) has been updated and placed online and includes the effects of working credits and some indicative income tax effects.

With an easy to use format, the CRE can be used by clients. If you have any problems and would like to use this, please ask your Case Worker to help.

The CRE is available on the [Centrelink](#) website under Payment Enquiries or [Australian JobSearch](#) under Useful Links. The online version of the CRE will be regularly updated to reflect any changes to payment amounts.

The CRE is an indicative tool only. For an accurate calculation of the impact of earned income on payments, clients are encouraged to check with Centrelink.

We will be welcoming Greg Redgard to our Disability Employment Section on 19/09/2005.

Q: What is the difference between a flashing red traffic light and a flashing yellow traffic light?



A: The color.

OPEN EMPLOYMENT NEWS

The successful matching of our clients to employment remains one of the most important practices contributing to the effectiveness of our disability team.

Daniel has secured ongoing full time employment gardening, planting, pruning, edging, mowing etc

Allan has commenced part time work using his qualification and skills as an automotive mechanic

Scott has gained work on a farm and is doing well in a variety of work including picking, planting, sorting and cleaning sweet potatoes

David has started part time work doing basic carpentry, tiling and gardening

Bruce has gained part time work erecting and repairing fences and other farmhand duties

Wade is commencing work as a kitchen hand.

David is using his computer skills in full time work

Andrew is working for a Termite protection company

Tracey has started a Certificate 2 in Business at TAFE

Nathan has obtained his Responsible Service of Alcohol (RSA) and Responsible Conduct of Gambling (RCG) accreditation from Absolute Hospitality Services

106-108 Bargara Road,
Bundaberg
Phone: 41534233
Fax: 41531181

IMPACT TRAINING OPPORTUNITIES

TECHNOLOGY SURVIVAL SKILLS

A Dept of Public Works funded training initiative

- Introduction to computers
- Internet and email
- Internet banking

For anyone with a disability

WORK WISE WAYS (HOSPITALITY, RETAIL & COMMUNITY SERVICES)

Administered under the Breaking the Unemployment Cycle initiative

- Introduction to computers
- Customer service
- Prepare & Serve Espresso Coffee
- Team work
- Money skills in the workplace

For job seekers who would benefit from extra literacy and numeracy assistance

WORK PREPARATION: GOVERNMENT, EDUCATION & COMMUNITY SERVICES SECTORS

Administered under the Breaking the Unemployment Cycle initiative

- Keyboarding & computer skills (word processing, internet & email)
- Senior First Aid
- Communicating with Children
- Working with people with a disability
- Work experience

For Aboriginal & Torres Strait Islander People and Australian South Sea Islanders

Back to Work: Bundaberg

Administered under the Breaking the Unemployment Cycle Initiative

IMPACT Make Your Mark has commenced a new service to provide assistance to parents and carers who are seeking a pathway into employment or further education.

Access to accredited vocational training (at no cost) combined with a range of customised assistance is available. Training will focus on helping participants develop a current skills base directly linked to the industry where they will be job searching.

The training will be delivered at IMPACT Make Your Mark premises at 106-108 Bargara Road, East Bundaberg. IMPACT's staff ensure that the training environment is supportive and relaxed so that learning is a fun and pleasurable experience.

Your training will depend on which skills you would like to develop and could cover:

- ▶ business administration – (first stage keyboarding, using telephone systems)
- ▶ computing (including introduction to computing, learning to search the internet and communicate via emails, word processing)
- ▶ retail and hospitality skills (customer service, espresso coffee making and money handling)
- ▶ community services – fundamentals of working with children or in aged care
- ▶ Building General Safety Induction (Blue Card)
- ▶ Senior First Aid certificate

This new service will ensure the job seeker is well equipped to compete for the available positions in the Bundaberg labour market and will provide the following assistance through one-on-one mentored support:

- identify individual strengths and current skills that transfer into the workforce (such as organisational or caring skills) and areas of skills gaps, for example, lack of current work skills like computing, building safety induction card (blue card) or espresso coffee making
- ensure personalised help is available for job searching – resumes, letters, selection criteria, interviews, internet access, computers, fax, phone, photocopier etc
- develop connections and networks in the Bundaberg community
- provide wage subsidy assistance for employers

Parents and carers preparing to return work or education (including people who have working partners) are eligible to access this service. A priority is given to people who are NOT receiving Centrelink Services. Parents and carers who are in receipt of Australian Government income support, but are NOT receiving assistance under the Job Network or Transition to Work Program are also eligible.

OPEN ACCESS JOB SEARCH ASSISTANCE & INFORMATION TECHNOLOGY TRAINING

Administered under the Breaking the Unemployment Cycle initiative

- Personalised one-to-one support
- Introduction to computers
- Word processing

For anyone looking for work and not eligible for Job Network services

RECONNECTING TO THE WORKFORCE

Funded by the Australian Government and administered by the Queensland Government

- Personalised one-to-one support
- Keyboard skills
- Computer skills (word processing, spreadsheets, internet)

For mature aged job seekers (45 years+) and Parental job seekers

Transition to Work

IMPACT also has available, places in our Transition to Work program funded by the Department of Employment and Workplace Relations for parents, carers or those over 50 years of age who want assistance in preparing to re-enter the workforce. Contact Rhonda to see if you are eligible and for more information.



Disability Employment

108 Bargara Road PO Box 694
Bundaberg Q 4670
Phone: (07) 4153 4233

- ▶ Pre-Employment Training
- ▶ Job Search Assistance
- ▶ Individual assistance
- ▶ Free Recruitment Services
- ▶ On the job support
- ▶ Job Placement