



April Newsletter

Issue # 46

Locals Supporting Locals Free Staff Recruitment Services For Employers

IMPACT Make Your Mark has been **helping employers recruit staff for the past thirty years** and plan on continuing to provide professional staff recruitment services at no cost to local employers well into the future.

IMPACT is a member of JOB futures, Australia's only national network of community based and not-for-profit organisations which provide employment, training and related services.

Recruitment staff at IMPACT understand employers are looking for an efficient and professional service when they use a staff recruitment agency as **Nikki Bray, Armadillo Campers, Bundaberg** says:

"Michael at IMPACT made our decision to employ a trainee easy and stress-free. With on-site visits, up-to-date information and excellent candidates put forward, IMPACT provided us with a service and a trainee that we at Armadillo Campers can smile about."

IMPACT has access to a wide range of job ready candidates and can help you source:

- Fulltime staff
- Part time or casual staff
- Traineeships

In Addition to the general staff recruitment service, IMPACT's **Disability Employment Network** service specialises in helping employers identify positions which may suit a person with a disability. People with a disability are very motivated to work and are known to be loyal and consistent workers. All tasks within the

In this issue

- Locals Supporting Locals
- Green Corps Launch
- North State High School Visits IMPACT
- Australian Apprenticeship Access Program Graduation
- Mental Health Carers Support Service News
- Job Seeker of the Month

IMPACT Centre for Learning

2009 Semester 1 Training Schedule

[Click here](#)

MAY 2009 TRAINING RECRUITING NOW! FIND OUT MORE:

Customer Service Training

[Click here to view the flyer](#)

Business and Finance Skills for 2009

[Click here to view the flyer](#)

Certificate III in Business Administration

[Click here to view the flyer](#)

position are identified and potential candidates are sourced from our client base. Additional on-the-job support, wage subsidies and on-the-job training are often available to support this group of job seekers.

IMPACT delivers a **professional recruitment service**, which is reliable and responsive to your needs. Most importantly, staff take the time to find out about the vacant position and exactly what your needs as an employer are. This means only the most suitable candidates are put forward for interview – all the groundwork has been done at no cost to the employer. The only time there could be a cost would be if you, as the employer, required an advertisement placed in a newspaper or on a website with accompanying charges.



Michael McGaw
Client Promotion
Officer



**Barbara
Chapman**
Job Placement
Officer



Danny Leary
Disability Training
& Placement
Officer

In other words, IMPACT staff go the extra mile – we're locals committed to helping locals.

Green Corps Launch

An **amazing experience** has just begun for 20 local teenagers, with the launch of the **last Green Corps** project.

Green Corps will have **2 groups of 10** team members to complete the *'Supporting Australian South Sea Islander Historical and Heritage Awareness within the Bundaberg community'* project.

Green Corps Team Leaders John and Hayden believe that this project will be a **phenomenal effort** and the South Sea Islander Complex on Johnston Street will undergo a **massive face lift**.



The Launch of the Green Corps

We hope you find this information distribution method quick and efficient. Please give us a call on **4153 4233** if you need any further information or if you experience difficulties with this new system.

Contact Us:

Phone

(07) 4153 4233

Freecall

1800 179 233

Fax

(07) 4153 1181

Email

mail@impact.org.au

Web:

www.impact.org.au

Address

106-108 Bargaara Road
BUNDABERG 4670

IMPACT, as a member of **JOB Futures**, gives young people an opportunity to gain paid work experience and qualifications as a pathway to employment.

To find out more contact
IMPACT Make Your Mark on 1800 179 233.



North State High School Visits IMPACT

Monday, April 20 saw some new faces wandering IMPACT's hallways. Staff and teachers from North State High School toured the IMPACT premises learning about various programs aimed at students that have been excluded from school or are at risk of leaving school.

A lot of the staff were unaware of these fantastic intervention programs, or how to access them, but with the help of Steve Beer they now have a better understanding of alternatives available at IMPACT. Like most people who haven't visited IMPACT, they were impressed with the quality of our premises and the diverse range of programs available to assist people within the community.

If you would like to take a **tour of IMPACT**,
or learn more about specific programs
contact
IMPACT Make Your Mark on 1800 179 233.

Australian Apprenticeship Access Program Graduation

**IMPACT Centre for Learning Business and Finance Skills for
2009** participants graduated on April 16.



Barbara Matt (right), Chairperson of IMPACT's Board of Directors
presenting Amanda Goudie (left) with her qualification

There was a surprise at this graduation - and it wasn't for the ten graduates. Gale, Joy and Glenda, IMPACT Centre for Learning training facilitators received a beautiful bunch of roses and a card signed with thanks from all the participants. What wonderful feedback!



(L-R) Joy, Glenda and Gale with their beautiful roses and cards

If you are **interested** in participating in **training**
contact
IMPACT Centre for Learning on **1800 179 233**

Australian Apprenticeship Access program
Is an Australian Government Initiative

Mental Health Carers Support Service



Personal Support

We offer personalised one-on-one mentored support, delivered by Mental Health Support workers, which allows families and carers to 'mix and match' a range of support, community access and educational strategies to accommodate individual needs.



CHILLIN'

Chillin' is great to come and mingle with people your own age (11 to 17) in similar situations. The group provides support, activities and time out, and may be able to help improve your home, school or social life.



Mon Ro'es Kidz Club

Kidz Club is a great program offering support for primary aged children to learn about mental illness in a safe and fun environment with activities to help children to build bonds, friendship and trust with each other.

If you would like to know more about these programs, contact
Janelle or Bob at IMPACT on 1800 179 233

The Mental Health Carers Support Service is funded by the Australian
Government under the Mental Health Community Based Program

Job Seeker of the Month



Gayle De Oliveria

I am looking to secure and enjoy a challenging role in **customer service, administration** or **tourism** where I can increase existing abilities and implement new skills learned.

I have a high level of customer focus, excellent oral and written communication skills, excellent telephone manner and technique, results orientated with a winning attitude, able to learn new skills quickly, with excellent analytical problem solving skills. I am open, have a friendly personality and the ability to develop and maintain good relationships with customers, staff, co-workers and management. I am aware of and am experienced in dealing with a culturally diverse range of people. I have extensive use of In-house computer programs and have experience with Ericsson MD110, NEC2400 switchboards.

I have an extensive background in Customer service working for Qantas, a Barristers Office and Call Centre as well as being a Qualified CTP Insurance sales and service provider and have just completed the Business and Finance Skills for 2009 course at IMPACT Make Your Mark.

Want **Gayle** to join *your* team?
Contact **Michael** at **IMPACT Make Your Mark** on **1800 179 233**.

Unsubscribe

Don't want to receive these emails any more. Please [unsubscribe instantly](#).